

# Fixit Labs.

WE FIX WHAT MATTERS!

## CUSTOMER REFUND SHEET

### CUSTOMER DETAILS & BANK DETAILS

FULL NAME	Isuru sahan kumarasiri
CONTACT NUMBER	0702007415
NATIONAL ID NUMBER	960530136V
JOB NUMBER	O2939
INVOICE NUMBER	N/A
ITEM BRAND & MODEL	Redmi Buds 5 Pro
SERIAL NUMBER	
PURCHASE DATE	18/11/2025
AMOUNT OF UNIT VALUE	4500 Rs.
REASON FOR REFUND	Replaced batteries dead before 3 months
BANK NAME	Commercial bank
BANK ACCOUNT NUMBER	8006724593
BRANCH (BANK)	Baseline Rd branch
DATE	3/3/2026

### CONDITIONS FOR REFUND PROCESS

- Please note that the refund process takes 2-5 banking days.
- Refund will be only transferred to your abovementioned bank account.
- **Please make sure to re-check and provide the correct bank details, the company will not be responsible for incorrect details.**
- Refund will only be processed once the original box, accessories, and invoice are handed over to the service center.
- Once you get a refund we will never refund again if you buy the same item.
- We will not be refunded the convenience fee and discount, we will only be refunded the item value.
- **TERMS & CONDITIONS APPLIED FOR REFUND PROCESS.**

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SIGNATURE OF SIMPLYTEK  
OFFICER

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SIGNATURE OF CUSTOMER